

Complaint Form

Complaint	
Adress	
Telephone	
E-Mail	

Caution!

The lodging of a complaint with the Tourism Services does not suspend the statutory period of limitation, in particular the 2-year-old assertion of warranty claims.

1 Information on your journey

Name of travel agency	
Name of tour operator	
Travel period	
Destination	
Travel costs per person	
Number of people travelling	
Date of booking	

2 Contact details of the enterprise being the cause of your complaint

Name	
Adress	
Telephone	
E-Mail	

3 Statement on your complaint

Short description of the reasons for your complaint:

Have you been offered compensation?

Please mark with a cross where applicable or respectively complement ☒!

No

Yes. Amount?

in cash

voucher

My idea of an adequate compensation for my complaint would be:

Date:

Signature:

Impressum

Federal Ministry

Labour and Economy

Stubenring 1, 1010 Vienna

Vienna, October 2022

Tourism Services

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